

MOVER'S CHOICE INSURANCE

McLean Hallmark Insurance Group is a leading specialist in insurance for the moving and storage industry, with an experienced team of experts concentrating in this unique area of insurance and risk management. We possess over 100 years of service and 60 years of combined expertise in creating insurance solutions for hundreds of movers.

Working closely with leading insurance providers who specialize in the moving industry allows us to offer the best combination of affordable coverage and risk management. This ensures that your business is protected against potential hazards when dealing with customers' goods or working on customers' premises.

The Mover's Choice team focuses on understanding your specific business needs, challenges and opportunities in order to offer you unique insurance coverage, but to also help you grow your business. With a large network of both internal and external resources, you are provided with expert consultation on a variety of issues including risk management, human resources, WSIB, MTO mediation and CVOR rehabilitation, and internet exposure. We call this unique approach Solutions Beyond Insurance.

Whether you're seeking a certificate of insurance, MTO compliance or just our insider thoughts and advice on the industry, we're here to help.

We offer insurance products that are tailored to your industry.

- Auto Liability & Physical Damage
- Carrier & Customs Warehouse Bonds
- Commercial General Liability
- Crime & Fidelity Bonds
- Customer's Goods Warehouseman's Legal Liability
- Customers' Goods Cargo
- Directors' & Officers' Liability
- Employment Practices Liability
- Group Benefits & Individual Health Policies
- International Cargo
- Errors & Omissions
- Property
- Public or Private Storage Liability
- Umbrella Liability

We offer the best value, and our customers value what we can offer. Over the past 15 years, more than 95% of our moving industry clients who have chosen the Mover's Choice program continue to be our partners today.

SOLUTIONS **BEYOND** INSURANCE™

OUR OBJECTIVE

To provide clients with a comprehensive network of resources that offer professional guidance and advice on a broad range of matters to help manage their total cost of risk and strengthen their organizations.

We believe that as your insurance advisor, it is our duty to provide value beyond the transaction of purchasing insurance. To this end, we have assembled a team of experts in virtually every area of risk faced by our movers. These professionals are now available to provide proactive advice on your business needs.

RISK MANAGEMENT CONSULTATION

We focus on your total cost of risk and controlling risks that fall outside of conventional insurance products. We have experience dealing with reputational risks, disaster planning, and all facets of loss prevention.

HUMAN RESOURCE SUPPORT

We provide access to our professional HR support team for advice on any workforce issue facing your business. From free quick telephone advice to comprehensive HR plans and development, our partners are some of the leading HR providers in the country.

HEALTH AND WELLNESS SERVICES

Develop a health and wellness program as a way of rewarding your valued employees. Tap into the resources of a leading private health care clinic and create comprehensive wellness programs for your team.

WSIB CLAIM MANAGEMENT

We have a unique approach to disability management, one that focuses on an individual's abilities, not their disabilities. Our partner provides specialists in workplace health and wellness assessments, case management reviews, SCB/ WSIB/CSST services, independent medical assessments, ODSP support, NEER and CAD7 surcharge relief.

FULL TIME CLAIMS ADVOCATE SERVICE

It happens... things go wrong and you find yourself having to make a claim. Let's face it; insurance is only worth what you pay for it when it comes to claims service. We understand that claims can be complicated and intimidating, which is why we hired an internal claims advocate to work on your behalf during the claims process. It's like having a claims adjuster who works for you rather than the insurance company. Best of all, this comes at no additional cost or fee as every Mover's Choice policy holder is entitled to this value added service! Its part of what makes us the Mover's Choice, and allows us to live up to our motto, "Only the Best".

MTO MEDIATION/CVOR REHABILITATION SERVICES

Today your level 2 CVOR can make or break your ability to attract the best in insurance premiums and fleet credits. Managing the status and the health of your CVOR and keeping a positive image with the MTO can be a full time job requiring experience and specialized knowledge. We are proud to be working with some of the best former MTO officers in the province, who can meet with you and the MTO on your behalf to prepare you for audits, respond to warning letters and challenge prior and new convictions. They can train your drivers on log book completion/maintenance and rehabilitate the current state of your CVOR. Our expert can even provide defensive driving seminars for your drivers to prevent accidents and CVOR convictions before they happen.

INTERNET MARKETING SERVICES AND CONSULTING

Mover's that are growing and thriving in today's market place all have one thing in common. The internet is working for them. Allow us to introduce you to our resource, a reputable and accountable internet marketing service. Benefit from their industry expertise and cost effective approach to making the most of your advertising budget. The results will speak for themselves.

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